

WOOLASTON MEMORIAL HALL

& PLAYING FIELD

GL15:6SU

For the Community

Social Media Policy & Procedures

Woolaston Memorial Hall [the hall] uses social media to support its goal to develop the hall as the centrepiece of Woolaston village life and promote the social life of the community.

Objectives are to use social media as a platform to engage with the community and provide timely information, news, and updates on community events and activities.

All posts will be respectful and considerate.

The primary platforms for communicating with the community are the hall's website and Facebook Page as well as Woolaston Community Facebook, Forest of Dean Community Facebook and Chepstow Community Facebook.

The Chair of the hall's management committee has final approval of any content to be posted on social media channels.

In the event of a complaint, the Chair will respond appropriately and ensure that the complaints policy is complied with.

Any abusive messages received will be drawn to the attention of the Chair and the Chair will provide the appropriate support.

